

Boarding Checklist

Here is a checklist of items that you may wish to bring when you board your pet(s). The items with an * are required. □ * Dogs - Leash/Collar and/or Pet Carrier/Crate □ * Cats – Pet Carrier and/or Leash □ * Emergency contact information – In case we need to reach you. □ * Vaccination Records – It is your responsibility to make sure your pet is up-to-date on the required vaccinations and to provide proof of vaccinations. Please fax your pet(s) vaccination records to (540) 722-0189, email them to ck9reservations@gmail.com or drop them off during our lobby hours prior to your arrival so we can ensure that your pet(s) have the required vaccinations to board. Dogs: □ * Rabies - One or three year vaccine required □ * PP/DHPP/DHLPP/DHLPPC - One or three year vaccine required □ * Bordetella (Kennel Cough) - Inject-able (requires booster 4 weeks later) or Intra-nasal once every 12 months (some veterinarians recommend every 6 months) Note: The Bordetella vaccine includes protection against the most common cause of kennel cough, the bacteria Bordetella bronchiseptica. Although the vaccination is a great prevention, it does not cover all of the viruses and bacteria that can cause kennel cough. Just like the human flu vaccine, the Bordetella vaccine does not prevent your dog from getting sick but will ensure that the duration and severity of illness is dramatically reduced. Vaccines made to protect against bacteria are not as effective as vaccines that are made to protect against viruses. Unfortunately, no amount of supervision, sanitation, or personal care can guarantee complete prevention of Kennel Cough and we cannot guarantee that your pet will not pick something up while they are at the kennel, any more than the school your child goes to, the office you work in, or the restaurant you eat at. Cats: □ * Rabies - One or three year vaccine required □ * FVCRP (Feline Viral Rhinotracheitis, Calicivirus, Panleukopenia) - One or three year vaccine required

Leukemia test

□ * FeLV (Feline Leukemia) - One or three year vaccine required or a negative Feline



☐ Pertinent Medical Information – Allergies, recent surgeries, recent injuries, etc.
☐ Miscellaneous Information – Finicky eater, escape artist, climber, dog aggressive, people aggressive, bed chewer, etc.
□ Dog/Cat Food – In an effort to provide the best care for your pet, we suggest that you bring your pet's food. This helps prevent any upset stomachs or food allergies because of a sudden change in diet. Please make sure that bring enough food for your pets entire stay and a little extra just in case you have to extend their stay. If you do not bring your pet's food, we will feed our house food.
\square Medications/Vitamins/Supplements – Bring any medications that your pet(s) is currently taking, along with the instructions for administering the medication.
☐ Toys – Durable and washable.
☐ Machine washable blanket/bedding – We provide bedding but if your pet has a favorite blanket/bed, you may bring it if you like.
☐ T-shirt or something similar that smells like you/home.
☐ Treats – Please no rawhide bones.

Cancellation policy

Country K9 Pet Resort & Spa requests that you provide 24 hours (48 hours during Holidays) advance notice of cancelling reservations. We realize that plans do change, and wish to accommodate all of our customer's needs and will be as flexible as possible. If a customer is a no show or a cancellation is made in less than 24 hours (48 hours during Holidays), the customer will be charged a cancellation fee of \$25.00. To cancel a reservation, please call (540) 667-PETS (7387) during business hours and speak with a staff member.

Business Office Hours

Spring/Summer Drop-off & Pick-up Hours Monday - Friday: 8:00 am - 5:00 pm Monday - Friday: 8:00 am - 5:00 pm

Saturday: 8:00 am - 12 noon Saturday: 8:00 am - 12 noon Sunday: 9:00 am - 11:00 am Sunday: 9:00 am - 11:00 am

Winter Drop-off & Pick-up Hours

December 1 - March 30

Monday - Friday: 8:00 am - 11:00 am 3:00 pm - 5:00 pm

Saturday: 8:00 am - 12 noon Sunday: 9:00 am - 11:00 am

Check-out time is 1:00 pm. Check-out time does not apply during winter hours.