

Country K9 Pet Boarding Contract

This is a Contract between Country K9 Pet Resort & Spa (hereinafter called "Facility") and the pet owner whose signature appears below (hereinafter called "Owner"). This contract applies to all visits by your pet(s) to Country K9.

The Facility agrees to board and care for the Owner's pet during its stay at the facility. The Facility shall provide food, water, exercise and shelter adequate for the animal depending upon age, size, species and weight.

Owner specifically represents that he or she is the sole owner of the pet(s), free and clear of all liens and encumbrances.

Owner represents that the pet(s) has not been exposed to Rabies, Feline or Canine Distemper or Canine Cough viruses within a 30 day period prior to check-in.

Owner agrees to disclose to the Facility all known medical conditions and/or behavior problems, which may affect pet's care prior to check in. Owner shall inform the Facility of any changes in pet's condition and behavior at or prior to check in for all subsequent boarding stays.

Owner understands that if they have a human aggressive dog that requires medication, we can only administer the medication as long as it can be added and will be consumed by the dog with its food.

Owner understands that if their pets requires ear/eye medication and will not cooperate, we will not force administration of the medication for the safety of their pet and our employees.

Owner understands the lobby hours (summer, winter and holiday) for drop-offs/pickups and that pet(s) can only be picked up outside of these hours by making arraignments ahead of time.

Owner understands that a boarding charge is made for the day the pet(s) is brought in regardless of the time.

Owner understands that there is no charge for the day the pet leaves if it is picked up before 1:00 pm Monday – Friday, Noon on Saturday's and 11:00am on Sunday's from April 1 – November 30. There is no check-out time during Winter hours: December 1 – March 31. There is also no check-out time if your pet is bathed the day of departure.

Owner will provide written confirmation from Owner's veterinarian that the following vaccinations are current: 1) Dogs – Rabies, DHLPP, Bordetella; 2) Cats – Rabies FVRCP, Feline Leukemia or negative Feline Leukemia test.

Owner understands that by leaving my pet at the Facility or any other boarding facility, there is a risk that my pet can contract kennel cough, upper respiratory illness, other viruses, nicks, cuts and scrapes during his/her stay with us. We take very special care in maintaining a high level of cleanliness and safety with our staff but please know that NO vaccine is 100% effective and there are many different kinds of upper respiratory illnesses. We cannot guarantee that your pet(s) will not pick something up while they are at the Facility, any more than the school your child goes to, the office you work in, or the restaurant you eat at.

Owner agrees to pay the Facility's standard charges for the services provided. All charges are due and payable before the pet is removed from the facility. Charges are subject to change.

Owner agrees if they need to cancel their reservation, they will do so at least 24 prior to arrival date hours (8:00 am on the day prior to arrival); 48 hours for holiday hours (8:00 am two days prior to arrival). If a customer is a no show or a cancellation is made in less than 24 hours; 48 for holidays, the customer will be charged a cancellation fee of \$25.00. For reservations cancelled 24 hours (48 for holidays) hours prior to arrival, we will refund your deposit or apply to your account for a future boarding deposit.

A medicated flea bath will be required if a pet comes in showing any signs of tick or flea infestation and Owner authorizes the Facility to provide the bath at the Owner's expense.

The Facility is not responsible for loss or damage to any personal items belonging to your pet. Do not bring toys, blankets, beds, etc that are valuable or irreplaceable.

**667 Walters Mill Lane, Stephenson, VA 22656
(540) 667-PETS**

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Owner agrees to be solely responsible for any and all acts or behavior of their pet while it is in the care of the Facility, to include payment of costs for injury to staff or other animals or damage to the Facility caused by the pet.

Owner understands that the Facility reserves the right to refuse service at its discretion.

Pets' photos, videos, names and likenesses may be displayed on any Facility public forum.

- I **DO** give permission
- I **DO NOT** give permission

Owner hereby releases the Facility, its members, managers, shareholders, directors, officers, employees, customers, guests, invitees, agents and contractors from all claims, costs, expenses, suits and causes of actions, including attorneys' fees and court costs, related to any illness, injury, loss or death regarding the Pet, except those caused solely by the gross negligence or willful misconduct of the Facility.

This Contract contains the entire agreement between the parties and shall be binding upon the heirs, administrators, personal representatives, executors, successors, and assigns of the Facility and the Owner. This Contract shall be governed, construed and enforced in accordance with the laws of the Commonwealth of Virginia.

Pet Owner:

Signature: _____ Date: _____

Printed Name: _____

Country K9 Pet Resort & Spa:

Signature _____ Date: _____

Print Name: _____

Title: _____