



Boarding Checklist

Here is a checklist of items that you may wish to bring when you board your pet(s). The items with an * are required.

- ☐ * Dogs - Leash/Collar and/or Pet Carrier/Crate
- ☐ * Cats – Pet Carrier and/or Leash
- ☐ * Emergency contact information – In case we need to reach you.
- ☐ * Vaccination Records – It is your responsibility to make sure your pet is up-to-date on the required vaccinations and to provide proof of vaccinations. Please fax your pet(s) vaccination records to (540) 722-0189, email them to ck9reservations@gmail.com or drop them off during our lobby hours prior to your arrival so we can ensure that your pet(s) have the required vaccinations to board.

Dogs:

- ☐ * Rabies - One or three year vaccine required
- ☐ * PP/DHPP/DHLPP/DHLPPC - One or three year vaccine required
- ☐ * Bordetella (Kennel Cough) - Inject-able (requires booster 4 weeks later) or Intra-nasal once every 12 months (some veterinarians recommend every 6 months)

Note: The Bordetella vaccine includes protection against the most common cause of kennel cough, the bacteria Bordetella bronchiseptica. Although the vaccination is a great prevention, it does not cover all of the viruses and bacteria that can cause kennel cough. Just like the human flu vaccine, the Bordetella vaccine does not prevent your dog from getting sick but will ensure that the duration and severity of illness is dramatically reduced. Vaccines made to protect against bacteria are not as effective as vaccines that are made to protect against viruses. Unfortunately, no amount of supervision, sanitation, or personal care can guarantee complete prevention of Kennel Cough and we cannot guarantee that your pet will not pick something up while they are at the kennel, any more than the school your child goes to, the office you work in, or the restaurant you eat at.

Cats:

- ☐ * Rabies - One or three year vaccine required
- ☐ * FVCRP (Feline Viral Rhinotracheitis, Calicivirus, Panleukopenia) - One or three year vaccine required
- ☐ * FeLV (Feline Leukemia) - One or three year vaccine required or a negative Feline Leukemia test



- ☐ Pertinent Medical Information – Allergies, recent surgeries, recent injuries, etc.
- ☐ Miscellaneous Information – Finicky eater, escape artist, climber, dog aggressive, people aggressive, bed chewer, etc.
- ☐ Dog/Cat Food – In an effort to provide the best care for your pet, we suggest that you bring your pet's food. This helps prevent any upset stomachs or food allergies because of a sudden change in diet. Please make sure that bring enough food for your pets entire stay and a little extra just in case you have to extend their stay. If you do not bring your pet's food, we will feed our house food.
- ☐ Medications/Vitamins/Supplements – Bring any medications that your pet(s) is currently taking, along with the instructions for administering the medication.
- ☐ Toys – Durable and washable.
- ☐ Machine washable blanket/bedding – We provide bedding but if your pet has a favorite blanket/bed, you may bring it if you like.
- ☐ T-shirt or something similar that smells like you/home.
- ☐ Treats – **Please no rawhide bones.**

Cancellation policy

Country K9 Pet Resort & Spa requests that you provide 24 hours (48 hours during Holidays) advance notice of cancelling reservations. We realize that plans do change, and wish to accommodate all of our customer's needs and will be as flexible as possible. If a customer is a no show or a cancellation is made in less than 24 hours (48 hours during Holidays), the customer will be charged a cancellation fee of \$25.00. To cancel a reservation, please call (540) 667-PETS (7387) during business hours and speak with a staff member.

Business Office Hours

Monday - Friday: 8:00 am - 5:00 pm
Saturday: 8:00 am - 12 noon
Sunday: 9:00 am - 11:00 am

Spring/Summer Drop-off & Pick-up Hours

Monday - Friday: 8:00 am - 5:00 pm
Saturday: 8:00 am - 12 noon
Sunday: 9:00 am - 11:00 am

Winter Drop-off & Pick-up Hours

December 1 - March 30
Monday - Friday: 8:00 am - 11:00 am 3:00 pm - 5:00 pm
Saturday: 8:00 am - 12 noon
Sunday: 9:00 am - 11:00 am

Check-out time is 1:00 pm. Check-out time does not apply during winter hours.

Country K9 Pet Boarding Contract

This is a Contract between Country K9 Pet Resort & Spa (hereinafter called "Facility") and the pet owner whose signature appears below (hereinafter called "Owner"). This contract applies to all visits by your pet(s) to Country K9.

The Facility agrees to board and care for the Owner's pet during its stay at the facility. The Facility shall provide food, water, exercise and shelter adequate for the animal depending upon age, size, species and weight.

Owner specifically represents that he or she is the sole owner of the pet(s), free and clear of all liens and encumbrances.

Owner represents that the pet(s) has not been exposed to Rabies, Feline or Canine Distemper or Canine Cough viruses within a 30 day period prior to check-in.

Owner agrees to disclose to the Facility all known medical conditions and/or behavior problems, which may affect pet's care prior to check in. Owner shall inform the Facility of any changes in pet's condition and behavior at or prior to check in for all subsequent boarding stays.

Owner understands that if they have a human aggressive dog that requires medication, we can only administer the medication as long as it can be added and will be consumed by the dog with its food.

Owner understands that if their pets requires ear/eye medication and will not cooperate, we will not force administration of the medication for the safety of their pet and our employees.

Owner understands the lobby hours (summer, winter and holiday) for drop-offs/pickups and that pet(s) can only be picked up outside of these hours by making arraignments ahead of time.

Owner understands that a boarding charge is made for the day the pet(s) is brought in regardless of the time.

Owner understands that there is no charge for the day the pet leaves if it is picked up before 1:00 pm Monday – Friday, Noon on Saturday's and 11:00am on Sunday's from April 1 – November 30. There is no check-out time during Winter hours: December 1 – March 31. There is also no check-out time if your pet is bathed the day of departure.

Owner will provide written confirmation from Owner's veterinarian that the following vaccinations are current: 1) Dogs – Rabies, DHLPP, Bordetella; 2) Cats – Rabies FVRCP, Feline Leukemia or negative Feline Leukemia test.

Owner understands that by leaving my pet at the Facility or any other boarding facility, there is a risk that my pet can contract kennel cough, upper respiratory illness, other viruses, nicks, cuts and scrapes during his/her stay with us. We take very special care in maintaining a high level of cleanliness and safety with our staff but please know that NO vaccine is 100% effective and there are many different kinds of upper respiratory illnesses. We cannot guarantee that your pet(s) will not pick something up while they are at the Facility, any more than the school your child goes to, the office you work in, or the restaurant you eat at.

Owner agrees to pay the Facility's standard charges for the services provided. All charges are due and payable before the pet is removed from the facility. Charges are subject to change.

Owner agrees if they need to cancel their reservation, they will do so at least 24 prior to arrival date hours (8:00 am on the day prior to arrival); 48 hours for holiday hours (8:00 am two days prior to arrival). If a customer is a no show or a cancellation is made in less than 24 hours; 48 for holidays, the customer will be charged a cancellation fee of \$25.00. For reservations cancelled 24 hours (48 for holidays) hours prior to arrival, we will refund your deposit or apply to your account for a future boarding deposit.

A medicated flea bath will be required if a pet comes in showing any signs of tick or flea infestation and Owner authorizes the Facility to provide the bath at the Owner's expense.

The Facility is not responsible for loss or damage to any personal items belonging to your pet. Do not bring toys, blankets, beds, etc that are valuable or irreplaceable.

**667 Walters Mill Lane, Stephenson, VA 22656
(540) 667-PETS**

Country K9 Pet Boarding Contract

Owner agrees to be solely responsible for any and all acts or behavior of their pet while it is in the care of the Facility, to include payment of costs for injury to staff or other animals or damage to the Facility caused by the pet.

Owner understands that the Facility reserves the right to refuse service at its discretion.

Pets' photos, videos, names and likenesses may be displayed on any Facility public forum.

- ☐ I **DO** give permission
☐ I **DO NOT** give permission

Owner hereby releases the Facility, its members, managers, shareholders, directors, officers, employees, customers, guests, invitees, agents and contractors from all claims, costs, expenses, suits and causes of actions, including attorneys' fees and court costs, related to any illness, injury, loss or death regarding the Pet, except those caused solely by the gross negligence or willful misconduct of the Facility.

This Contract contains the entire agreement between the parties and shall be binding upon the heirs, administrators, personal representatives, executors, successors, and assigns of the Facility and the Owner. This Contract shall be governed, construed and enforced in accordance with the laws of the Commonwealth of Virginia.

Pet Owner:

Signature: _____

Date: _____

Printed Name: _____

Country K9 Pet Resort & Spa:

Signature _____

Date: _____

Print Name: _____

Title: _____

Country K9 Pet Medical Consent Agreement

NOTICE

The boarding of animals is subject to Article 4 (§ 3.2-6518 et seq.) of Chapter 65 of Title 3.2. If your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury.

The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall bear the expenses of veterinary treatment for any injury the animal sustains while at the boarding establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by § 3.2-6503. Boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

Owner acknowledges that, in the unlikely event your pet becomes ill or injured, or if your pet has a pre-existing condition which is aggravated by its stay, and requires professional attention, we will attempt to notify you or your Emergency Contact(s) at the phone numbers you provided.

If we are unable to reach you or your emergency contacts in an expedient manner, Country K9 in its sole discretion may engage a veterinarian to administer medication and/or give other requisite medical attention to your pet(s). Country K9 will first contract your regular veterinarian and if they are unable to treat your pet (s), we will engage the services of the Valley Veterinary Emergency and Referral Center and you authorize us to provide any such service at your additional expense.

In cases we believe to be critical, we may take your dog to the veterinarian first before trying to contact you. If you refuse medical treatment for your dog, Country K9, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your dog as comfortable as possible until picked up by you or your Emergency Contact, and you authorize us to provide any such service at your additional expense.

Please choose from one of the following options:

- ☐ Save my pet(s) regardless of the cost of any necessary treatment, medication, or surgical procedures.
- ☐ Use any and all reasonable and customary treatments, medication, or surgical procedures to stabilize my pet (s).
- ☐ Other: _____

As the owner of _____, I understand that there are inherent risks to bringing my pet to a pet boarding facility. In the event of a serious injury and/or illness with my pet, I hereby give consent to Country K9 and its employees to act on my behalf, to authorize and /or refuse any necessary medical treatment, transport my pet(s) to and from the veterinarian while under the care of the aforementioned. I understand that I will be responsible for any and all costs incurred for such treatment.

By my signature, I certify and consent that I have read and agreed to Country K9s' Medical Consent Agreement.

Owner Signature: _____ Date: _____